

# Superior DoorProtect Fibra user manual



**Superior DoorProtect Fibra** is a wired opening detector. Designed for indoor use. Supports connection of a third-party NC detector.



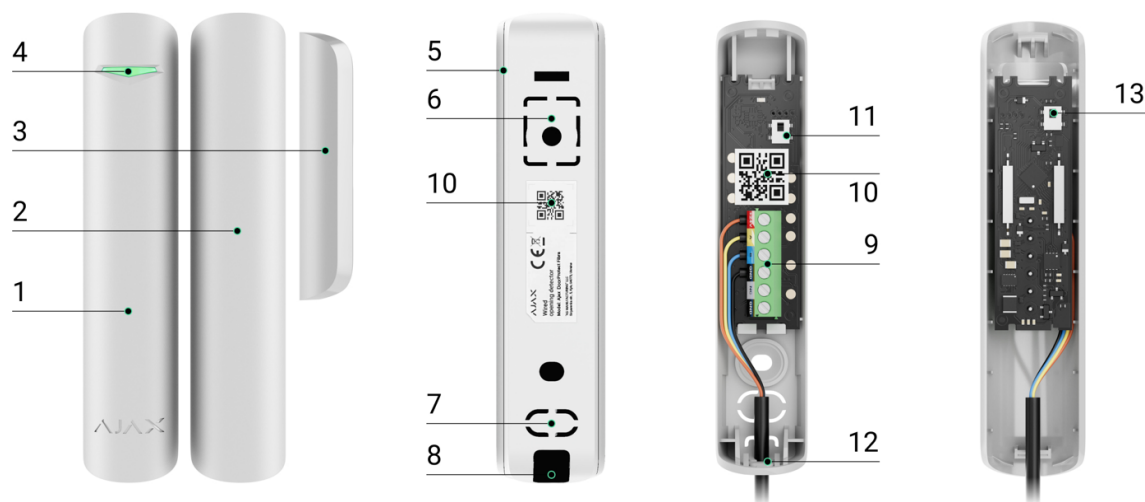
The detector is compatible with [Superior Hub Hybrid \(2G\)](#) and [Superior Hub Hybrid \(4G\)](#). Connection to other [hubs](#), [radio signal range extenders](#), [ocBridge Plus](#), and [uartBridge](#) is not provided. Integration with other security systems is also not provided.

Superior DoorProtect Fibra only works as a part of the Ajax system, communicating with the hub via the secure Fibra protocol. The wired connection range is up to 2,000 meters when connected via twisted pair U/UTP cat.5.

Superior DoorProtect Fibra is the device of the new Fibra wired product line. Such devices can only be purchased, installed and administered by accredited Ajax partners.

### Buy Superior DoorProtect Fibra

## Functional elements



1. Superior DoorProtect Fibra opening detector.
2. Large magnet. Acts up to 2 cm away from the detector.
3. Small magnet. Acts up to 1 cm away from the detector.
4. LED indicator.
5. Rear panel of the detector casing. Used as a mount.
6. Perforated part for tamper triggering in case of any attempt to detach the detector from the surface. Do not break it off.
7. Perforated part for routing wires through the wall.
8. Perforated part for routing wires at the bottom of the detector.
9. Terminal block for detector connection.

10. QR code with the device ID. Used to connect to the Ajax system.
11. First tamper button. Triggers in case of an attempt to open the detector casing.
12. Hole for attaching the mounting panel with a screw.
13. Second tamper button. Triggers in case of an attempt to detach the detector from the surface.

## Operating principle

Superior DoorProtect Fibra is a wired opening detector. The detector is connected to the hub with a wire and operates using the Fibra protocol. In case of standard installation, it consists of two blocks: a detector and a magnet. The detector is mounted on a frame or fixed part of the structure, and the magnet is mounted on a movable flap or a sliding part.



The sensitive element of the detector is a reed switch (**sealed contact**). This is a small flask with an open contact group inside. When a magnet is brought to the detector, a magnetic field is generated and the detector contacts are magnetized, attracted, and closed. Opening the flap or door moves the magnet away from the reed switch, which opens the circuit, and the detector detects opening.

It takes a single magnet for the Superior DoorProtect Fibra detector to create a magnetic field. Use a small or large magnet depending on the conditions at the installation site.

Superior DoorProtect Fibra has two reed switches, which allows you to install a magnet on both the left and right side of the detector. Note that Superior DoorProtect Fibra works with one magnet on one side only. If magnets are installed on both sides, the detector will not detect opening correctly.



A small magnet acts at up to 1 cm, and a large magnet up to 2 cm.

The Superior DoorProtect Fibra detector in the armed mode, when triggered, transmits an alarm signal to the hub in 0.15 seconds, activates the sirens connected to the hub, and notifies the user and the security company.

Users know exactly where motion is detected. The notifications contain the name of the hub (name of the guarded object), the name of the device, and the virtual room to which the detector is assigned.

**How Ajax notifies users of alerts**

**More about Ajax opening detectors**



The detector doesn't go into armed mode instantly. The time it takes to switch to armed mode depends on two factors: exit delays (specified in the **detector settings**) and the hub — detector ping interval (Fibra settings, the default value is 36 seconds). In the first case, the delay is set by an administrator or a PRO-user with administrator rights. In the second case, the delay occurs because it takes one ping interval for the hub to notify the detector about the transition to armed mode.

## Fibra data transfer protocol

The detector uses Fibra technology to transmit alarms and events. This is a two-way wired data transfer protocol that provides fast and reliable communication between the hub and the rest of the devices. Using the bus connection method, Fibra delivers alarms and events instantly, even if 100 detectors are connected to the system.

Fibra supports block encryption with a floating key and device authentication at every communication session to prevent sabotage and device spoofing. The protocol provides for regular polls of detectors by the hub at intervals of 12 to 300 seconds to monitor communication with all devices and display their statuses in real-time in Ajax apps.

[Learn more about Fibra protocol](#)

## Connecting a third-party wired detector

A third-party wired NC detector (normally closed, or NC detector) can be connected to Superior DoorProtect Fibra. It can be any type of detector: motion, opening, or vibration.

Superior DoorProtect Fibra cannot power a third-party detector. It should be connected separately. For the type and voltage of the third-party detector, refer to the device documentation or contact the manufacturer's technical support.

### **Sending events to the monitoring station**

The Ajax system transmits events to Ajax PRO Desktop or a Central Monitoring Station (CMS) in the formats of **SurGard (Contact ID)**, **SIA (DC-09)**, **ADEMCO 685**, and other proprietary protocols. A complete list of supported protocols is available here.

### Which CMSs can the Ajax system be connected to

#### **Types of Superior DoorProtect Fibra events that are transmitted to PRO Desktop and the CMS:**

1. Opening sensor alarm.
2. Third-party NC detector alarm.
3. Tamper alarm/recovery.
4. Loss/recovery of connection between the detector and the hub.
5. Permanent deactivation / activation of the detector.
6. Unsuccessful attempt to arm the security system (with integrity check enabled).

When an alarm is received, the operator of the security company monitoring station knows exactly what happened and precisely where to send a fast response team on the site. Addressability of each Ajax device allows you to send not only events to the PRO Desktop or to the CMS but also the type of the device, the name of the device, and the virtual room to which the detector is assigned. Note that the list of transmitted parameters may differ depending on the type of CMS and the selected protocol for communication with the monitoring station.



The device ID, the loop (zone) number, and the line number can be found in its [states in the Ajax app](#).

## Selection of the installation site for the detector

When choosing where to place the detector, consider the parameters that affect its normal operation: Fibra signal strength, length of the cable for connecting the detector, and the opening detection zone.

Consider the placement recommendations when designing your facility's security system. Design and installation of the security system should be carried out by professionals. A list of authorized official Ajax partners is [available here](#).

## Design and preparation

For the system to work correctly, it is important to properly design the project and install all devices correctly. Failure to follow the basic installation rules and recommendations of this manual may result in detector malfunction, false alarms, or loss of connection with already installed devices.

When designing the layout scheme of the detectors, consider the wiring diagram of the power cables laid on the site. Signal cables must be laid at a distance of at least 50 cm from the power cables when lying parallel, and, if they intersect, it must be at a 90° angle. Detectors are connected in sequence if you connect multiple devices on the same line.



The maximum number of connectable devices for the Superior Hub Hybrid is 100



For facilities that are under construction or renovation, cables are laid after the main wiring of the facility. Use protective tubes to organize and secure the cables; ties, clips, and staples can be used to anchor them.

When laying cables externally (without mounting them inside the walls), use an electric channel raceway. Raceways should be no more than half-filled with cables. Do not allow cables to sag. The raceway should be hidden from view if possible – for example, behind furniture.



We recommend laying cables inside walls, floors, and ceilings. This will provide greater security; the cables will not be visible, and it will be impossible for an intruder to access them.

When selecting a cable, consider the length of the connection lines and the number of detectors to be connected; these parameters affect the signal strength. We recommend using shielded copper cables with a high-quality insulation layer.

Observe the bend radius when installing. It is specified by the manufacturer in the cable specifications. Otherwise, you risk damaging or breaking the conductor.

Be sure to check all cables for bends and physical damage before installation. Perform the installation in a way that minimizes the possibility of damage to the cables from the outside.

## The Superior DoorProtect Fibra working distances\*

When mounting the detector on perpendicular planes, use a small magnet. The distance between the small magnet and the detector should not exceed 1 cm.

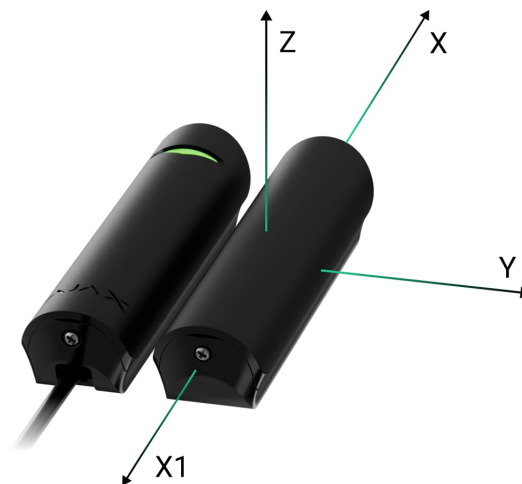
Use a big magnet if parts of Superior DoorProtect Fibra are mounted on the same plane. The table below provides information about the working distances between the big magnet and the detector.



Superior DoorProtect Fibra has two reed switches. This allows both left- and right-hand installation of the magnet. Superior DoorProtect Fibra works with one magnet on one side only. If magnets are attached on both sides, the detector cannot detect the opening correctly.

Relatively to the detector, the magnet can move along three axes: X (X1), Y, or Z. It depends on the Superior DoorProtect Fibra installation location. For example:

- X-axis (or X1): on the roller shutter.
- Y-axis: on the sliding door.
- Z-axis: on the window.





Axis	Big magnet on the non-ferromagnetic surfaces (e.g., wooden doors)		Big magnet on the ferromagnetic surfaces (e.g., metal doors)	
	Removal distance, mm	Approach distance, mm	Removal distance, mm	Approach distance, mm
X	26	19	24	16
X1	17	11	17	10
Y	28	16	26	15
Z	42	24	38	23

\* — for small magnet all measurements will be reduced.



Do not exceed the boundary distance between the detector and the magnet. This may cause false alarms or detector malfunction (it will not react to closing/opening of the door or window).

## Signal strength and cable length

The Fibra signal level is determined by the number of undelivered or corrupted data packets over a certain period. The icon  on the **Devices**  tab indicates the signal strength:

- **Three bars** — excellent signal strength.
- **Two bars** — good signal strength.
- **One bar** — low signal strength, stable operation is not guaranteed.
- **Crossed out icon** — no signal.

The signal strength is influenced by the following factors: the number of devices connected to one line, the length and type of cable, and the proper connection of the wires to terminals.



Check the Fibra signal strength before final installation of the detector. With a signal strength of one or zero bars, we do not guarantee stable operation of the device.

The permissible cable length depends on its type, material, and the method of connecting the detectors.

Recommended cable types for connecting Superior DoorProtect Fibra to the hub:

- U/UTP cat.5 4×2×0.51 mm (24 AWG) cable, copper conductor;
- 4×0.22 mm<sup>2</sup> signal cable, copper conductor.

When connected via the **Beam connection (Radial wiring)** using the recommended cable type, the wired connection length can reach up to 2,000 meters.

When devices are connected via the **Ring connection method**, the maximum cable length is 500 meters in case of using the recommended cable type.

### How to check the wire connection length



Connecting devices using the **Ring connection method** will be available with future OS Malevich updates. Hardware update of Superior Hub Hybrid won't be required.

[How OS Malevich updates](#)

## Detection zone

When choosing where to place the detector, conduct a **Detection Zone Test** to verify the operation of the device and to ensure that the detector responds correctly to opening and closing of a door or a window.

## Do not install the detector

1. Outdoors. This can lead to false alarms and detector failure.
2. With two magnets at a time. The detector recognizes only one magnet on one side of the detector — left or right.
3. Inside premises with temperature and humidity outside the

permissible limits. This could damage the detector.



Do not install Superior DoorProtect Fibra with two magnets at a time. The detector recognizes only one magnet on one side – left or right.

## Installation and connection



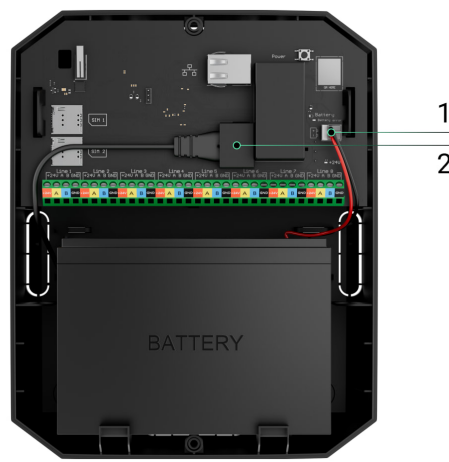
Before installing Superior DoorProtect Fibra, make sure that you have selected the optimal location and that it meets the conditions of this manual. Cables must be hidden from view and located in a place that is difficult for intruders to access to reduce the likelihood of sabotage. Ideally, mount them in the walls, floor, or ceiling. Before the final installation, conduct tests of the detection zone and the Fibra signal strength.

Superior DoorProtect Fibra is connected with a 4-core cable: two cores for powering the device (+24V and GND) and two cores for data transmission (line A and line B).

When connecting to the detector terminals, do not twist the wires together; solder them. The ends of the wires that will be inserted into the detector terminals should be tinned or crimped with special tips. This will ensure a reliable connection. **Follow safety procedures and regulations for electrical installation work.**

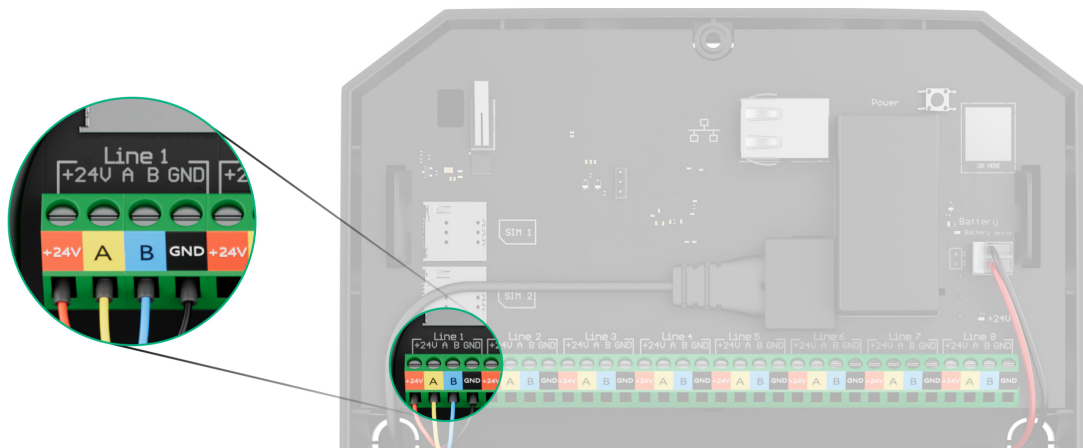
### In order to mount a detector:

1. Turn off the hub. Disconnect the external power supply and the backup battery.



- 1 – Backup battery
- 2 – External power supply

2. Plug the detector connection cable into the hub casing and connect the wires to the line terminals.

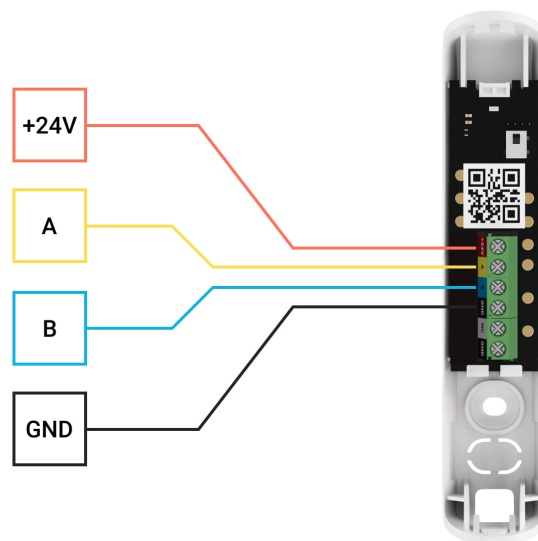


- +24V** – power supply input
- A, B** – signal terminals
- GND** – ground

3. Remove the rear panel of the detector and gently break out the perforated part to lead the cable out.



4. Run the cable from the hub into the detector casing through the hole made.
5. Connect the wires to the terminals according to the scheme below. Follow the polarity and connection order of the wires. Securely fasten the cable to the terminals.



**+24V** — power supply input  
**A, B** — signal terminals  
**GND** — ground

6. If the detector is not the last one in the connection line, prepare a

second cable in advance. The ends of the wires of the first and second cables, which will be inserted into the detector terminals, must be tinned and soldered together, or crimped with special tips.

7. If the detector is the last one in the line and the **Beam connection (Radial wiring)** is used, install a terminating resistor by connecting it to the signal terminals of the device. When the **Ring connection method** is used, a terminating resistor is not needed.

### More about Fibra topologies



We recommend using the **Ring connection method** (hub – device – hub). If the ring is broken, not a single device will be disabled. In this case, two beams are formed, which will continue to operate normally and transmit events to the hub. If the ring is broken, the users and security company receive notification.



8. Temporarily secure the detector to a window or door frame using double-sided tape or other temporary fasteners at the chosen installation place. This is needed to test the detector.
9. Temporarily secure the magnet.
10. Turn on the hub to supply the connected detector with power. When power is applied, a detector LED will notify that the power is turned on.
11. Add a detector to the system.
12. Conduct the Signal Strength Test. The recommended signal strength value is two or three bars. Otherwise, check the connection and the



condition of the cable.

13. Run a Detection Zone Test. To check the detector, open and close the window where the device is installed. If during the test the detector fails to respond to triggering in 5 cases out of 5, change the place or method of installation. The magnet may be too far from the detector.
14. If the detector passes the tests, fix the detector with the bundled screws using two fixation points (one is in the perforated part of the panel, above the tamper). When using other fasteners, make sure they do not damage or deform the mounting panel.



Double-sided tape can only be used for temporary installation. The device attached by the tape may come unstuck from the surface at any time. As long as the device is taped, the tamper will not be triggered when the device is detached from the surface.

## Connecting a third-party wired detector

You can connect a wired NC detector (normally closed, or NC detector) of any type (motion, opening, vibration) to Superior DoorProtect Fibra using terminals.

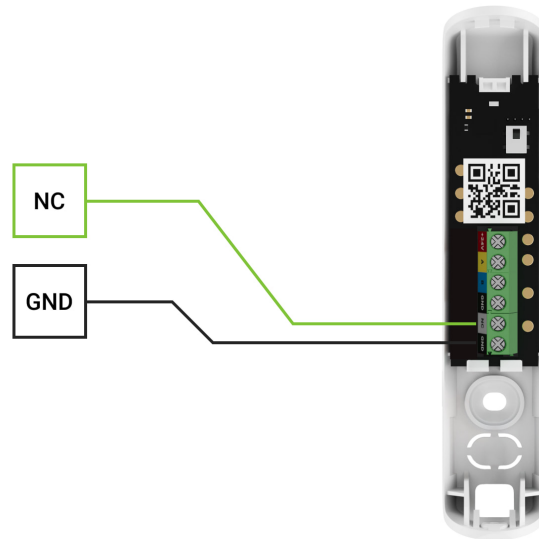
Superior DoorProtect Fibra does not power a third-party detector. It should be connected separately. For the type and voltage of the third-party detector, refer to the device documentation or contact the manufacturer's support service.

Install a third-party detector at the distance no more than 1 meter away from Superior DoorProtect Fibra. Increasing the length of the wire degrades the quality of communication between devices.

### To connect a third-party wired detector:

1. Disconnect the external power and the hub's backup battery.
2. Remove the front panel of Superior DoorProtect Fibra.

3. Run the cable of the third-party wired detector into the Superior DoorProtect Fibra casing.
4. Connect the wired detector to the Superior DoorProtect Fibra terminals.



**NC** — connection terminal

**GND** — ground

5. Turn on the hub.
6. In the **Superior DoorProtect Fibra settings**, enable the **External contact** option.
7. Check the operation of the connected wired detector.

## Adding to the system



The detector is only compatible with [Superior Hub Hybrid \(2G\)](#) and [Superior Hub Hybrid \(4G\)](#). Adding and configuring Fibra devices is only possible through the Ajax PRO app by a user with administrator rights.

[Types of accounts and their rights](#)

# Before adding a device

1. Install an [Ajax PRO app](#).
2. Log in to a [PRO account](#) or create a new one.
3. Select a space or create a new one.

## [What is a space](#)

## [How to create a space](#)



The **space** functionality is available for apps of such versions or later:


- Ajax Security System 3.0 for iOS;
- Ajax Security System 3.0 for Android;
- Ajax PRO: Tool for Engineers 2.0 for iOS;
- Ajax PRO: Tool for Engineers 2.0 for Android;
- Ajax PRO Desktop 4.0 for macOS;
- Ajax PRO Desktop 4.0 for Windows.

4. Add at least one virtual room.
5. Add a [compatible hub](#) to the space. Ensure the hub is switched on and has internet access via Ethernet, Wi-Fi, and/or mobile network.
6. Ensure the space is disarmed, and the hub is not starting an update by checking statuses in the Ajax app.


## How to add Superior DoorProtect Fibra


There are two ways to add devices: manually and automatically.

### To add a detector manually:

1. Open the PRO version of the app. Select the hub you want to add Superior DoorProtect Fibra to.
2. Go to the **Devices**  tab and click **Add device**.
3. Name the detector, scan or type in the QR code (placed on the detector casing and the packaging), select a room and a group (if the group mode is enabled).
4. Click **Add**.

### To have the detector added automatically:

1. Open the PRO version of the app. Select the hub you want to add Superior DoorProtect Fibra to.
2. Go to the **Devices**  tab and click **Add device**.
3. Select **Add all Fibra devices**. After scanning, a list of all devices physically connected to the hub, which have not yet been added to the system, will be displayed on the screen. The devices are sorted by the lines they are physically connected to.

After scanning the lines, the detectors will be displayed in the **Devices**  tab. The order of the devices will depend on which line they are connected to.

By default, the device name includes the detector name and its identifier. To connect detectors to a hub, edit their name, and assign a room and a group to the device (if the group mode is activated in the hub settings).

To check which specific detector you want to add, we have provided two methods: LED indication and detector triggering.

### Method 1: Via LED indication.

In the list of available devices to add, click on any option. The LED of this detector will start blinking after you press it. This way, you'll know exactly which detector you're adding, how to name it, and which room and group it should be assigned to.

### **To add a detector:**

1. Click on the device in the list.
2. Create a name.
3. Specify the room and the security group (if enabled).
4. Click **Save**.

If the detector is connected to the hub successfully, it will disappear from the list of available detectors.

### **Method 2: By detector alarm.**

Enable the **Prioritize triggered devices** option above the list of detectors.

Prompt an alarm by opening the door or window the detector protects. When triggered, the detector will move to the top of the list to the **Recently triggered devices** category. The detector will stay in this category for 5 seconds, after which it will be moved back to the category **Lines**.

### **To add a detector:**

1. Click on the device in the list.
2. Create a name.
3. Specify the room and the security group (if enabled).
4. Click **Save**.

If the detector connects to the hub successfully, it will disappear from the list of available detectors.



Device status updates in the list depend on the Fibra settings; the default value is 36 seconds.

If the connection fails, check the accuracy of the wired connection and try again. If hub already has the maximum number of devices added (for Superior Hub Hybrid, the default is 100), you will get an error notification when you add one.

Superior DoorProtect Fibra only works with one hub. When connected to a new hub, the detector stops exchanging commands with the old one. Once added to a new hub, Superior DoorProtect Fibra is not removed from the list of devices of the old hub. This must be done through the Ajax app.

## Malfunctions

When a detector identifies a fault (for example, there is no connection via the Fibra protocol), the Ajax app displays a malfunction counter in the upper left corner of the device icon.

All faults can be seen in the detector states. Fields with malfunctions will be highlighted in red.










Malfunction is displayed if:



- The detector temperature is out of acceptable limits.
- The detector casing is open (tamper is triggered).
- There is no connection with the hub via the Fibra protocol.

## Icons

The icons display some of Superior DoorProtect Fibra states. You can


view them in the Ajax app on the **Devices**  tab.

Icon	Meaning
	Fibra signal strength, displays the signal strength between the hub and the detector. <a href="#">Learn more</a>
	The detector operates in the <b>Always Active</b> mode. <a href="#">Learn more</a>
 	Entry and/or exit delay is enabled. <a href="#">Learn more</a>
	Superior DoorProtect Fibra will work when the <b>Night Mode</b> is enabled. <a href="#">Learn more</a>
	Superior DoorProtect Fibra has detected opening of a door or window. The icon is displayed regardless of the security mode.
	The external contact of the Superior DoorProtect Fibra detector is on. <a href="#">Learn more</a>
	Superior DoorProtect Fibra has been disabled. <a href="#">Learn more</a>
	Superior DoorProtect Fibra has been deactivated due to exceeding the number of alarms. <a href="#">Learn more</a>
	Superior DoorProtect Fibra has been disabled by timer.

	<a href="#">Learn more</a>
	<p>Superior DoorProtect Fibra has tamper triggering events deactivated by a user or PRO with administrator rights.</p> <p><a href="#">Learn more</a></p>
<div>Offline</div>	The device has lost connection with the hub or the hub has lost connection with the Ajax Cloud server.
<div>Not transferred</div>	<p>The device has not been transferred to the new hub.</p> <p><a href="#">Learn more</a></p>

## States

The states include information about the device and its operating parameters. Superior DoorProtect Fibra states can be found in the Ajax app:

1. Go to the **Devices**  tab.
2. Choose **Superior DoorProtect Fibra** from the list.

Parameter	Meaning
Data import	<p>Displays the error when transferring data to the new hub:</p> <ul style="list-style-type: none"> <li>• <b>Failed</b> — the device has not been transferred to the new hub.</li> </ul> <p><a href="#">Learn more</a></p>



Temperature	<p>Detector temperature — it is measured on the processor and changes gradually.</p> <p>Acceptable measurement error between the value in the app and the room temperature: — 2°C.</p> <p>The value is updated as soon as the detector identifies a temperature change of at least 2°C.</p> <p>You can configure a scenario by temperature to control automation devices</p> <p><a href="#">Learn more</a></p>
Fibra Signal Strength	<p>Signal strength between the hub and Superior DoorProtect Fibra. Recommended values — 2–3 bars.</p> <p>Fibra — protocol for transmitting Superior DoorProtect Fibra events and alarms.</p> <p><a href="#">Learn more</a></p>
Connection via Fibra	<p>Status of the connection between the hub and the detector:</p> <ul style="list-style-type: none"> <li>• <b>Online</b> — the detector is connected to the hub.</li> <li>• <b>Offline</b> — the detector is not connected to the hub. Check the detector connection to the line.</li> </ul>
Line voltage	<p>Total line voltage:</p> <p>Low value — 7 V</p> <p>Maximum allowable value — XX V</p>
	<p>The status of the detector tampers that respond to detachment or violation of the integrity of the casing:</p>



Lid	<ul style="list-style-type: none"> <li>• <b>Front lid open.</b></li> <li>• <b>Device detached from surface.</b></li> <li>• <b>Detached from surface and front lid open.</b></li> <li>• <b>Closed</b> — both casing panels are closed (the detector is completely closed).</li> </ul> <p><a href="#">Learn more</a></p>
Opening sensor	<p>Status of the detector's opening sensor:</p> <ul style="list-style-type: none"> <li>• <b>Disabled</b> — sensor is deactivated.</li> <li>• <b>Open</b> — sensor is open.</li> <li>• <b>Closed</b> — sensor is closed.</li> </ul>
External Contact	<p>State of the external detector connected to Superior DoorProtect Fibra:</p> <ul style="list-style-type: none"> <li>• <b>Disabled</b> — the external contact is disabled (the option is disabled in the app).</li> <li>• <b>Open</b> — the external contact is connected and in the open state.</li> <li>• <b>Closed</b> — the external contact is connected and in the closed state.</li> </ul>
Always Active	<p>When this option is enabled, the detector is constantly in the armed mode and reports opening of the door or window on which it is installed.</p> <p><a href="#">Learn more</a></p>
	<p>Shows the status of the device deactivation function:</p>


Permanent Deactivation	<ul style="list-style-type: none"> <li>• <b>No</b> – the device operates normally and transmits all events.</li> <li>• <b>Lid only</b> – the hub administrator has disabled notifications about triggering on the device casing.</li> <li>• <b>Entirely</b> – the hub administrator has excluded the detector from the system. The device does not execute system commands and does not report alarms or other events. The option is configured in the Ajax PRO app.</li> <li>• <b>By the number of alarms</b> – the device is automatically disabled due to the excess number of alarms.</li> <li>• <b>By timer</b> – the device is automatically turned off by the system after the recovery time expires. The option is configured in the Ajax PRO app.</li> </ul> <p><a href="#">Learn more</a></p>
Alarm Reaction	
Operating Mode	<p>Shows how the detector reacts to alarms:</p> <ul style="list-style-type: none"> <li>• <b>Instant Alarm</b> – the armed detector immediately reacts to a threat and raises the alarm.</li> <li>• <b>Entry/Exit</b> – when a delay is set, the armed device starts the countdown and doesn't raise the alarm even if triggered until the countdown ends.</li> <li>• <b>Follower</b> – the detector inherits the delays from Entry/Exit detectors. However, when the Follower is triggered individually, it immediately raises the alarm.</li> </ul>
	Delay time when entering (5 to 120 seconds).

Delay When Entering, sec	<p>Delay when entering (alarm activation delay) is the time the user has to disarm the security system after entering the secured area.</p> <p><a href="#">Learn more</a></p>
Delay When Leaving, sec	<p>Delay time when leaving (5 to 120 seconds).</p> <p>Delay when leaving (arming delay) is the time the user has to leave the secured area after arming.</p> <p><a href="#">Learn more</a></p>
Night mode delay when entering, sec	<p>Delay time when entering in the Night mode.</p> <p>Delay when entering (alarm activation delay) is the time the user has to disarm the security system after entering the premises.</p> <p><a href="#">Learn more</a></p>
Night mode delay when leaving, sec	<p>Delay time when leaving in the Night mode.</p> <p>Delay when leaving (arming delay) is the time the user has to leave the premises after arming.</p> <p><a href="#">Learn more</a></p>
Firmware	Detector firmware version.
Device ID	Detector ID — Also available on the detector casing and the packaging.
Device №	Device number. This number is transmitted to the CMS in case of an alarm or event.
Line number	The number of the hub line the device is physically connected to.

# Settings

To change the detector settings in the Ajax app:

1. Go to the **Devices**  tab.
2. Choose **Superior DoorProtect Fibra** from the list.
3. Go to **Settings** by clicking on the gear icon .
4. Set the required parameters.
5. Click **Back** to save the new settings.

Settings	Meaning
Name	<p>Detector name. Displayed in the list of hub devices, SMS text, and notifications in the event feed.</p> <p>To change the detector name, click on the pencil icon .</p> <p>The name can contain up to 12 Cyrillic characters or up to 24 Latin characters.</p>
Room	<p>Selecting the virtual room to which Superior DoorProtect Fibra is assigned.</p> <p>The room name is displayed in the text of SMS and notifications in the event feed.</p>
Alarm LED indication	<p>Controls the flashing of the detector LED in case of alarm and tamper triggering:</p> <ul style="list-style-type: none"><li>• <b>Option enabled</b> — the indication is enabled.</li><li>• <b>Option disabled</b> — the indication is disabled and will not report alarm and tamper triggering.</li></ul>

Opening sensor	When this option is enabled, the opening sensor reacts to opening and closing.
External Contact	When this option is enabled, Superior DoorProtect Fibra logs alarms by an external detector.
Always Active	<p>When this option is enabled, the detector is constantly in the armed mode and detects opening of the door or window on which it is installed.</p> <p><a href="#">Learn more</a></p>
Alert with a siren if opening detected	When this option is enabled, the <a href="#">sirens connected to the system</a> are activated when a door or window is opened.
Alert with a if an external contact is open	When this option is enabled, the <a href="#">sirens connected to the system</a> are activated in case of an alarm from an external detector.
Chime Settings	<p>When this option is enabled and the system is not armed, when opening, the detector alerts by the sound signal of sirens.</p> <p><a href="#">Learn more</a></p>

### Alarm Reaction

Operating Mode	<p>Specify how this device will react to alarms:</p> <ul style="list-style-type: none"> <li>• <b>Instant Alarm</b> – the armed detector immediately reacts to a threat and raises the alarm.</li> <li>• <b>Entry/Exit</b> – when a delay is set, the armed device starts the countdown and doesn't raise the alarm even if triggered until the countdown ends.</li> <li>• <b>Follower</b> – the detector inherits the delays from Entry/Exit detectors. However, when the Follower is triggered individually, it immediately raises the alarm.</li> </ul>
----------------	---

Delay When Entering, sec	<p>Selecting the delay time when entering.</p> <p>Delay when entering (alarm activation delay) is the time the user has to disarm the security system after entering the premises.</p> <p><b><u>What Is Delay When Entering</u></b></p>
Delay When Leaving, sec	<p>Selecting the delay time when leaving.</p> <p>Delay when leaving (arming delay) is the time the user has to leave the premises after arming.</p> <p><b><u>What Is Delay When Leaving</u></b></p>
Delays in Night Mode	<p>When this option is enabled, the set entry/exit delays also work in the <b>Night mode</b>.</p> <p><b><u>What is Night mode</u></b></p> <p><b><u>What Is Delay When Leaving</u></b></p>
Arm in Night Mode	<p>When this option is enabled, the detector will enter the armed mode when using the <b>Night mode</b>.</p> <p><b><u>What is Night mode</u></b></p>
Fibra Signal Strength Test	<p>Switches the detector to the Fibra signal strength test mode.</p> <p>The test allows you to check the signal strength between the hub and the detector over the Fibra wired data transfer protocol to determine the optimal installation location.</p> <p><b><u>Learn more</u></b></p>
	Switches the detector to the detection zone

Detection Zone Test	<p>test mode.</p> <p>The test enables the user to check the detector's reaction to the movement and determine the optimal installation location.</p> <p><a href="#">Learn more</a></p>
User Guide	<p>Opens the User Manual of Superior DoorProtect Fibra detector in the Ajax app.</p>
Permanent Deactivation	<p>Allows to disable the device without removing it from the system.</p> <p>Three options are available:</p> <ul style="list-style-type: none"> <li>• <b>No</b> – the device operates normally and transmits all events.</li> <li>• <b>Entirely</b> – the device will not execute system commands or participate in scenarios, and the system will ignore device alarms and other notifications.</li> <li>• <b>Lid only</b> – the system will ignore notifications about the tamper triggering.</li> </ul> <p><a href="#">Learn more</a></p> <p>The system can also automatically deactivate devices when the set number of alarms is exceeded or when the recovery time expires.</p> <p><a href="#">Learn more</a></p>
Unpair Device	<p>Disconnects the detector from the hub and deletes its settings.</p>

## How to set up chime





**Chime** is a sound signal of [Ajax sirens](#) that indicates triggering of the opening detectors when the system is disarmed. The function is used, for example, in stores to notify employees that a visitor has entered the premises.

Chime is configured in two stages: setting up opening detectors and setting up sirens.

[Learn more](#)

### Detectors settings

1. Go to the **Devices**  menu.
2. Select the Superior DoorProtect Fibra detector.
3. Go to its **Settings** by clicking the gear icon  in the upper right corner.
4. Go to the **Chime settings** menu.
5. Select the events to be notified by the siren:
  - If a door or a window is open.
  - If an external contact is open (available if the External Contact option is enabled).
6. Select the notification sound: 1 to 4 short beeps. Once selected, the Ajax app will play the sound.
7. Click **Back** to save the settings.
8. Set up the required siren.

[How to set up a siren for Chime](#)



## Indication

Indication	Event	Note
Lights up green for 1 second.	Turning the detector on.	The detector turns on as soon as the hub feeds power.
Lights up for a couple of seconds until the detector is connected to the hub.	Connecting the detector to the hub.	
Lights up green for 1 second.	Alarm / tamper triggering.	
Lights up slowly – goes out slowly.  (after alarm or tamper triggering).	Low line voltage.	Voltage of 7 V or less is considered low.  Check the wired connection of the detector.

## Functionality testing

The Ajax system provides several types of tests that help you make sure that installation points of devices are selected correctly. Superior DoorProtect Fibra tests do not start straight away but no later than over a single hub-detector ping period (36 seconds with a default hub settings). You can change the ping period of devices in the **Fibra** menu of the hub settings.

### To run a test in the Ajax app:

1. Select the hub.
2. Go to the **Devices**  menu.
3. Choose Superior DoorProtect Fibra.
4. Go to **Settings** .

## 5. Select a test:

- Fibra Signal Strength Test.
- Detection zone.

## 6. Launch and conduct a test.

# Maintenance

Check the functioning of the detector on a regular basis. The optimal frequency of checks is once every three months. Clean the detector casing from dust, cobwebs, and other contaminants as they emerge. Use a soft dry cloth suitable for equipment care.

Do not use substances that contain alcohol, acetone, gasoline, or other active solvents to clean the detector. Wipe the lens gently as scratches may impair the detector sensitivity.

# Technical specifications

[Learn more](#)

[Compliance with standards](#)

[Setup in compliance with EN requirements](#)

# Complete set

## 1. Superior DoorProtect Fibra.

2. Large magnet.
3. Small magnet.
4. Installation kit.
5. Quick start guide.

## Warranty

Warranty for the Limited Liability Company “Ajax Systems Manufacturing” products is valid for 2 years after the purchase.

If the device does not function correctly, please contact the Ajax Technical Support first. In most cases, technical issues can be resolved remotely.

[Warranty obligations](#)

[User Agreement](#)

### Contact Technical Support:

- [e-mail](#)
- [Telegram](#)

Manufactured by “AS Manufacturing” LLC